

CONTRACTUAL OBLIGATIONS

Non-critical ICT third-party provider

ICT provider not designated as critical, but whose services support important functions of a financial entity.

Your obligations

- 1. Compliance with the minimum contractual clauses imposed by financial clients: audit rights, exit plans, incident notification (Art. 30).**

These clauses must be included in the contract from the moment it is signed; they cannot be added later in the event of a review.

- 2. Cooperation in resilience testing exercises requested by clients.**

The provider may be asked to take part in continuity or failover tests organised by its financial clients.

- 3. Documentation of the ICT subcontracting chain, where applicable.**

If the provider itself uses subcontractors, they must be identified and disclosed to the financial client.