CONTRACTUAL OBLIGATIONS

Non-critical ICT third-party provider

ICT provider not designated as critical, but whose services support important functions of a financial entity.

Your obligations

1. **Compliance with the minimum contractual clauses imposed by financial clients: audit rights, exit plans, incident notification (Art. 30).**

   These clauses must be included in the contract from the moment it is signed; they cannot be added later in the event of a review.

2. **Cooperation in resilience testing exercises requested by clients.**

   The provider may be asked to take part in continuity or failover tests organised by its financial clients.

3. **Documentation of the ICT subcontracting chain, where applicable.**

   If the provider itself uses subcontractors, they must be identified and disclosed to the financial client.

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